

Adrienne Lee Wylder

Technical Operations & Founding Systems Builder | Chaos In, Systems Out

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• adriennewylder.me

Live projects: takim.al • setout.guide • albaniarescue.org • deprogram.app

PROFILE

For over a decade I have specialized in walking into broken, chaotic, or nonexistent operations and building the systems that fix them. I bridge high-level strategic management and hands-on technical execution: beyond standard SaaS configuration, I build proprietary software, map complex workflows, and put AI to work on manual bottlenecks. Seeking founding operations, technical ops, and remote consulting engagements where administrative friction becomes a scalable, automated playbook.

CORE COMPETENCIES

Operational leadership: systems turnarounds, workflow automation, process documentation, remote high-bandwidth execution, global supply chain logistics. **Technical stack:** Next.js, Vercel, Supabase, Clerk, Stripe, GitHub, SQL, Procore, Asana. **AI & automation:** Claude, local LLM deployment (Ollama, Qwen), prompt engineering for administrative automation.

PROFESSIONAL EXPERIENCE

Technical Founder & Platform Developer

Freelance (setout.guide, takim.al, albaniarescue.org, DEPROGRAM™) | Dec 2025 – Present

- Architected and deployed full-stack live platforms solo (Supabase, Vercel, GitHub, AI-assisted development), solving operational mapping, booking, and client communication bottlenecks for guides, agents, and nonprofits.
- Building DEPROGRAM™, an AI-guided behavioral workflow application, in partnership with the Build Up Labs incubator (Portugal).
- Provide ongoing operations, marketing, and CRM support for multiple concurrent small business clients; redesigned one client's communication workflow, recapturing 10+ hours per week.

Project Manager, Infrastructure & Compliance

UG2 (Massachusetts DOT Contract) | Apr 2022 – Nov 2022

- Directed a \$1M+ fire-stopping compliance project across a 1-million-square-foot occupied government facility, coordinating 15–25 technicians and four state agencies via Procore.
- Raised inspection pass rates from 65% to 95%, cut tenant disruption 40%, and delivered on schedule with zero safety incidents.

General Manager & Owner (Operations Turnaround)

River Haus & Well | Jun 2019 – Jan 2022

- Grew a failing restaurant from \$350K with negative margins into a \$1.95M destination at 15% net profit, producing 100+ annual events with a staff of 30–60 and full P&L; responsibility.
- Replaced undocumented processes with strict operational playbooks, sustaining margins through team-wide accountability.

Concurrent Systems & Events Director

Sunday River Resort & Gould Academy | Mar 2014 – Sep 2018

- Built custom room-mapping software for 1,000+ guest events, cutting planning time 60% and errors 90%; adopted company-wide as the resort standard.
- Managed 8–12 concurrent events serving 15,000+ annual attendees while leading Gould Academy's fundraising auction and donor calendar, exceeding goals by \$60,000.

Director of Product & International Initiatives

Village Candle & The Cornwall Marketing Group | 1998 – 2014

- Principal of a 12-state consultancy managing national accounts (Bed Bath & Beyond, David's Bridal, Party City) with a 30-person team; built ordering software that eliminated 60% of order errors.
- Directed international supply chains across China, Europe, and the U.S., and engineered a proprietary logistics solution bridging 60 separate manufacturers.

EDUCATION & CERTIFICATIONS

Western Governors University, B.S. Business Administration (in progress, began April 2026) • Google Project Management Specialization • Agile Project Management • Board of Directors, The Eddy School (2020–present)